

DayClocks

User manual



DayClocks

Foreword

Thank you for purchasing your DayClock! This manual describes how to use:

- the DayClock with DayClock subscription
- the DayClock without DayClock subscription

See 'Chapter 2 - Product description' for more information about the DayClock subscription.

This manual only describes the DayClock's settings menu and how you can enter activities, photos and messages. Not all functionalities are mentioned in this manual. Visit our website for more information about the functionalities of the DayClock: www.the-dayclock.com. The main menu contains the following sub-menus under "What can your DayClock do?":

- Functionalities of the DayClock
- Functionalities of the DayClocks app
- Frequently asked questions

This manual is intended for the user of the DayClock. The user is understood to mean the carer and/or the family of the person requiring assistance who manages the DayClock.

Use the table of contents to navigate through the manual.

For further information, please visit:

DayClocks International B.V.

info@dayclocks.eu

For questions or more information about using the DayClock, visit our website:

www.the-dayclock.com

Table of contents

1	Introduction	4
1.1	Intended and unintended use	4
1.2	Pictograms used in this manual	4
2	Product description	5
2.1	General	5
2.2	Subscription	5
3	Preparing for use	6
3.1	Unpacking the DayClock	6
3.2	Preparing the DayClock for use	6
3.3	Activating the DayClock	8
3.4	Connecting the DayClock	9
3.5	Requesting a subscription	9
4	Preparing the DayClock	10
4.1	The settings menu of the DayClock	10
4.2	General settings	11
4.2.1	Configure your account and WiFi connection	11
4.2.2	Switching the Dim screen option on/off	12
4.2.3	Switching menu protection on/off	12
4.2.4	Adjusting brightness and volume	13
4.2.5	Selecting a language	13
4.3	Clock settings	14
4.3.1	Selecting a time zone	15
4.3.2	Modifying text colour	15
4.3.3	Modifying background colour	16
4.4	Adjusting dayparts	17
4.5	Weather	18
4.6	Video calling	19
4.7	Saving your settings	22
5	Perform updates	23
6	Getting started with the app	24
6.1	Importing an activity	24
6.2	Checking the display	25
6.3	Opening the DayClock settings menu via the app	26
7	Guarantee	27
8	Disclaimer	27

1 Introduction

1.1 Intended and unintended use

The DayClock is intended as an aid for senior citizens, so they are better equipped when planning activities and their time in general, and also when receiving photos and messages.

The DayClocks app is intended as an aid for family and friends of DayClock users, to remotely operate a DayClock, enter activities and send photos and messages.

The DayClock can be connected to various accessories, for instance loudspeakers. Refer to the website to see which accessories are suitable for this.



Caution

Never return the DayClock to the factory settings! This will result in the loss of the DayClock software program.

1.2 Pictograms used in this manual



Caution

Caution means that damage to the equipment is possible.



Tip

A tip provides extra information, e.g. for a procedure.

2 Product description

2.1 General

The DayClock is a Plug & Play tablet and can be operated both with and without a DayClock subscription. The DayClock can be operated via the DayClock Agenda app and via the DayClock website.

The DayClock has the following clock functions without a subscription:

- Time display
- Daypart display
- Day of week display
- Day of month display
- Day of year display

The DayClock has many functions with a subscription, including:

- Create, manage and display activities, both with the DayClock Agenda App and the DayClock website.
- Send photos via the DayClock Agenda app or the DayClock website, and view them on the DayClock.
- For all other features, see:
www.the-dayclock.com/the-functionalities-of-the-dayclock/
- Video calling (DayClock 10).

2.2 Subscription

You will receive a temporary subscription when you purchase a DayClock. This can be activated by entering your account details. See §3.5 for more information. This subscription offers you unlimited use of all functions in the DayClock and the DayClocks Agenda app. A Wi-Fi connection is essential in order to use a subscription.

You will receive a payment link from DayClocks at the end of the subscription period, which you can use to extend the subscription by one year.

3 Preparing for use

3.1 Unpacking the DayClock

1. Unpack the device carefully.
2. Check the package contents. The delivery includes:
 - one DayClock tablet
 - an adapter
 - a micro USB cable
 - a stand
 - this user manual
 - a photo frame (optional with the DayClock 10)



Tip

If a part is missing, send an email to info@dayclocks.nl.

3.2 Preparing the DayClock for use



Figure 1: Preparing the startup screen for use

1. Select your language (figure 1).
2. Click on WiFi to set up the WiFi (figure 2).
3. After setting, swipe from the bottom up to show the navigation bar, then click \triangleleft.



Figure 2: Screen after configuration

4. Wait a few seconds until the Continue button appears (figure 3).



Figure 3: Display after further configuration

5. Click on Continue. Now the clock appears and you can use General Settings to enter your user name.



Tip

The version number may vary.

3.3 Activating the DayClock

1. To start the DayClock, keep the on/off button pressed until the logo appears.
 2. Then wait for the time, date and daypart to appear (figure 4)
-



Figure 4: The start screen of the DayClock

3.4 Connecting the DayClock

Connect the tablet using the adapter and micro USB cable:

1. Insert the cable adapter into the power socket.
2. Connect the small connector to your DayClock by making sure it is pressed completely **against** the casing.
3. Place the tablet on the accompanying stand.



Tip

We recommend leaving the DayClock always connected to the adapter. If you need to move the DayClock, bear in mind a battery life of three hours.

3.5 Requesting a subscription

Before preparing your DayClock to receive activities, messages and photos, make sure you have requested an account for your temporary subscription. This can be done by sending an e-mail to info@dayclocks.eu. Make sure your e-mail contains the following information:

- the type of DayClock (7 or 10)
- the date on which you purchased the DayClock
- the supplier where you purchased the DayClock

4 Preparing the DayClock

You can start using your DayClock after making the preparations in chapter 3! The date and time display are already set. This chapter describes how you can modify the DayClock's other settings to suit your preferences.

4.1 The settings menu of the DayClock

Take the following steps to go to the settings menu:

1. Place three fingers on the screen for a two seconds, as shown in figure 5, until a blue line appears.



Figure 5: Activating the settings menu.

The settings menu consists of five main menus (figure 6). These main menus can be followed step by step to configure your DayClock. You can return to the start screen at any time by pressing < in the menu bar at the bottom of the screen.

- A. General – see §4.2
- B. Clock – see §4.3
- C. Daypart times – see §4.4
- D. Weather (only available for the DayClock 10) – see §4.5
- E. Extra

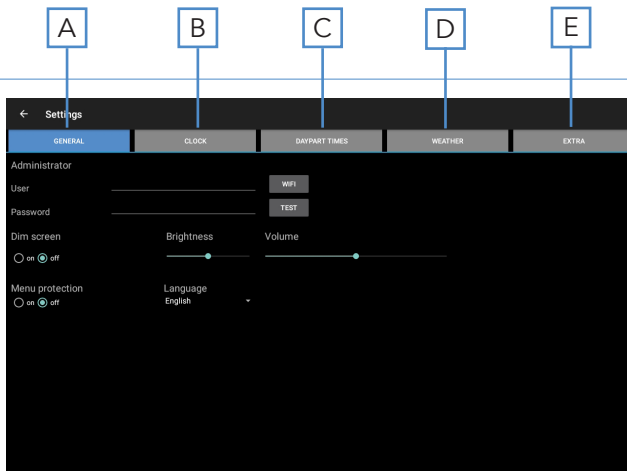


Figure 6: Settings menu (General)

4.2 General settings

The general settings menu can be used to change the DayClock's main settings (figure 6).

4.2.1 Configure your account and WiFi connection

1. Press **General** (A). The general settings menu will appear.
2. Press **WiFi** and select your WiFi network. Wait until connection has been completed.

3. Press < in the menu bar at the bottom of the screen to return to the settings menu.
4. Enter the details you requested under **User** and **Password**.
5. Press **Test** to check whether your account and WiFi network are valid. The message 'valid' will appear if the details have been entered correctly.

**Tip**

If the "valid" message does not appear, make sure you have correctly entered your password, user name and WiFi network.

4.2.2 Switching the Dim screen option on/off

The Dim screen option is comparable to a Standby function. The screen of the DayClock will switch off and turn black for a particular period of time.

**Tip**

The synchronization function will stay on. The DayClock will continue to retrieve website information via the DayClock Agenda App and the DayClock website (only for subscribers).

To switch the Dim screen option on or off, take the following steps:

1. Press **General** (A). The general settings menu will appear.
2. Press **on** or **of** under **Dim screen** to configure the Dim screen option.

**Tip**

Bear in mind that the dim screen period has been set between 10 pm and 7 am as standard.

4.2.3 Switching menu protection on/off

You can activate menu protection to prevent unauthorised use of your DayClock.

- Press **on** or **off** under **Menu protection** to configure menu protection.



Tip

You can switch menu protection off by restarting your DayClock or via the DayClocks Agenda app.

4.2.4 Adjusting brightness and volume

The brightness of the screen has been set standard. Take the following steps to modify brightness and volume:

1. Move the slider under **Brightness** to adjust the brightness of the screen.
2. Move the slider under **Volume** to adjust the volume of alerts.

4.2.5 Selecting a language

Take the following steps to select a language:

1. Press the currently configured language under **Language**.
2. Select the language from the options.

4.3 Clock settings

Take the following steps to modify the clock settings on the start screen:

1. Press **Clock** (B). The settings menu for the clock will appear (figure 7).

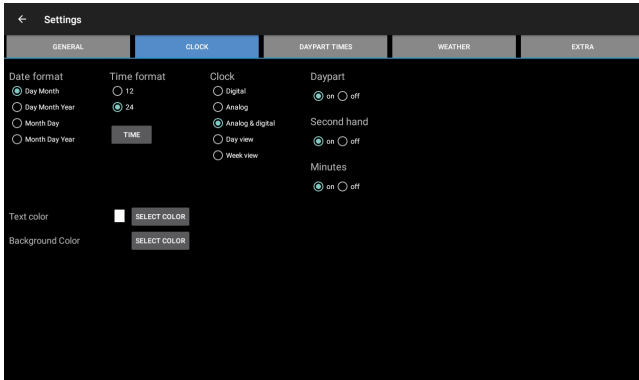


Figure 7: Settings menu (Clock)

2. Select how the date is displayed under **Date format**.
3. Select a 12-hour or 24-hour time format under **Time format**.
4. Select how the clock is displayed under **Clock**.
5. Switch the option for daypart, second hand or minutes on or off.

4.3.1 Selecting a time zone

You can change time zone if the DayClock is being used outside the Central European Time (CET) zone. Take the following steps to select another time zone:

1. Press **Time** under **Time format**.
2. Select the time zone in which the DayClock is located.

4.3.2 Modifying text colour

Take the following steps to set the clock colours:

1. Press **Select color** next to **Text color** to set the text colour. The colour selection menu will appear (figure 8).

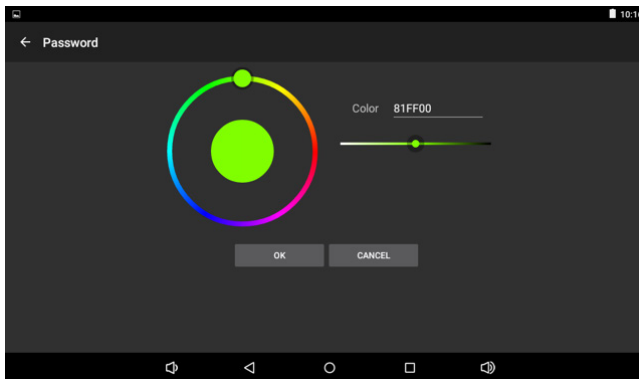


Figure 8: Settings menu (Clock – color selection)

2. Use the round colour disc or the linear colour bar when selecting a colour. The standard text colour is white (FFFFFF).
3. Press **OK** to select a colour.

4.3.3 Modifying background colour

1. Press **Select color** next to **Background color** to set the colour of the background. The colour selection menu will appear (figure 8).
2. Use the round colour disc or the linear colour bar when selecting a colour. The standard background colour is black (000000).
3. Press **OK** to select a colour.

4.4 Adjusting dayparts

This menu allows you to adjust dayparts. You cannot add or delete any dayparts. Take the following steps to modify the dayparts:

1. Press **Daypart times** (C). The settings menu for daypart times will appear (figure 9).

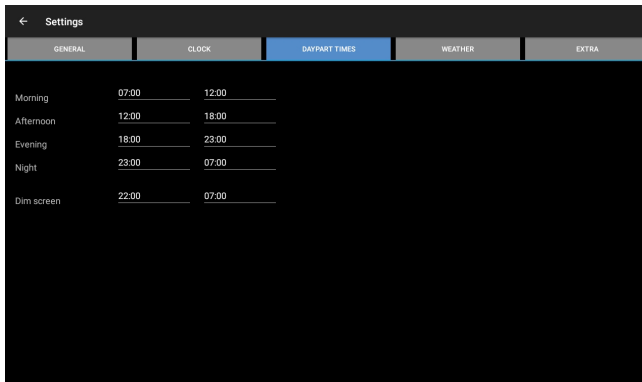


Figure 9: Settings menu (daypart times)

2. Press a time to adjust it.



Tip

Make sure the day's sections are seamlessly connected.

4.5 Weather (only available on the DayClock10)

This menu can be used to configure the weather display on the start screen. Take the following steps to set the weather:

1. Press **Weather** (D). The settings menu for weather will appear (figure 10).

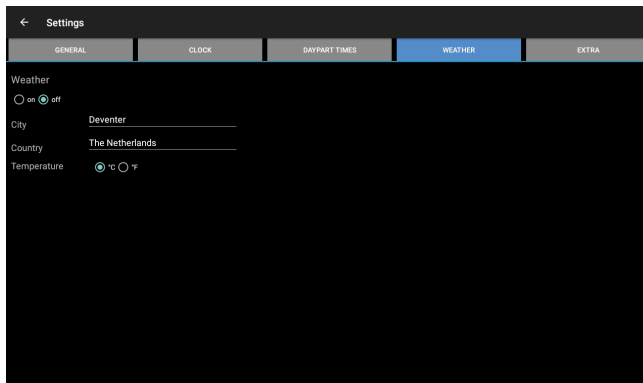


Figure 10: Settings menu (weather)

2. Switch the weather display on or off.
3. Enter your current city and country. You must enter the country in English.
4. Select Celsius (°C) or Fahrenheit (°F) as temperature display.

4.6 Video calling (only available on the DayClock10)



To be able to use video calling on the DayClock Duo, the following are necessary:

- the Google Duo application has to be downloaded on your smartphone
- a Gmail account of the administrator(s)
- a Gmail account of the user
- the DayClock settings menu

DayClock (one time setting)

1. Go to the DayClock "Settings" menu.
2. Select "**Extra**"
3. Select "**Start Duo**"
4. Configure Duo with the user's existing or newly created Gmail account.

**Tip**

If the user does not have a mobile phone number himself, you can also use another mobile number (this is only for verification during setup).

5. After this configuration, the DayClock is ready for video calling (it takes a few minutes for the Gmail account to become visible to the Duo of the administrator).
6. Return to the clock display.

Video calling via the DayClock app

1. Select **"Today"**
 2. Then select the **"video calling"** button in the **"Google Duo"** section. The user now sees on the DayClock **"You will be called soon..."** (figure 11).
-

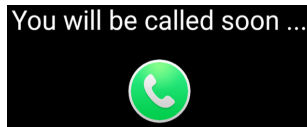


Figure 11: You will be called in a minute

3. The administrator then starts the Duo app.
4. Start the video call.
When the user has their own phone number, you can search in Duo by phone number, otherwise by the user's created Gmail account.
5. Now let the user accept the conversation via the blue video button. (figure 12).

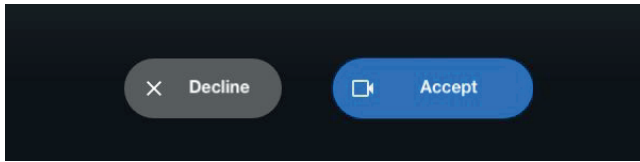


Figure 12: Screen: video call accepting

6. The administrator ends the video call in the Duo app.
7. The administrator then presses the **red button** at “Google Duo” in the DayClock app and the user automatically returns to the clock display.

Video calling via the DayClocks Dashboard

1. Select “**Today**”.
2. Then select the “**video calling**” button in the “Google Duo” section. The user now sees on the DayClock “You will be called soon...” (figure 13).

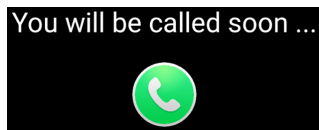


Figure 13: You will be called in a minute

3. The administrator then starts the Duo app.
4. Start the video call.
When the user has their own phone number, you can search in Duo by phone number, otherwise by the user’s created Gmail account.
5. Now let the user accept the conversation via the blue video button. (figure 14).

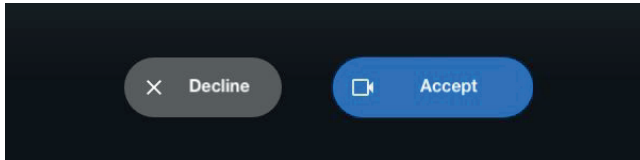


Figure 14: Screen: video call accepting

6. The administrator ends the video call in the Duo app.
 7. The administrator then presses the red button at “Google Duo” in the DayClock app and the user automatically returns to the clock display.
-

Tip



If you are not yet familiar with Google Duo, we advise you to download this app (which is very simple) and try it out yourself. No support is provided for the use of Google Duo itself.

Tip



When you install the DayClock with the user, test video calling immediately on location.

4.7 Saving your settings

Press < in the menu bar at the bottom of the screen to confirm your choices. Give your DayClock time to retrieve data. You will automatically return to the start screen. Your DayClock is now ready to receive activities, messages and photos.

5 Perform updates

To update your DayClock is very simple. You restart the DayClock and when an update is available, you will receive the following message (figure 15):



Figure 15: Start screen software update

The update will now be installed and you will see it at the bottom of the screen (figure 16):

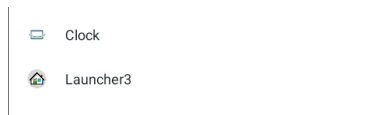


Figure 16: Screen update installed

Now select **Clock** and **Always**.

In case you don't see this dialog, swipe from the bottom up to show the navigation bar and click **O**. The clock will now be visible again.

6 Getting started with the app

The DayClocks Agenda app can be used to remotely operate a DayClock, enter activities and to send photos and messages.

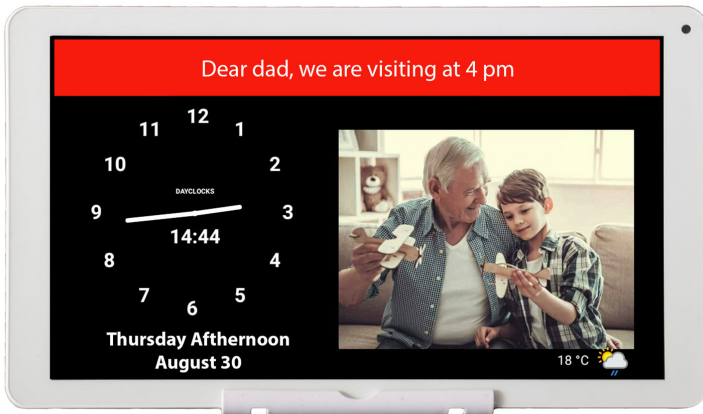


Figure 17: A message or photo as displayed on the DayClock.

6.1 Importing an activity

You can plan an activity via the DayClocks Agenda app or via the DayClock website. You must have a DayClock with a DayClock subscription. You must install the DayClocks Agenda app if you want to import an activity with your smartphone:

1. Download and install the **DayClocks Agenda** app via Google Play (Android) or the App Store (iOS).
 2. Log in using your user name and password, and save these details.
-



Tip

Do not use an account you have created yourself. This is only suitable for demo purposes and is not compatible with the DayClock.

You can add an activity once you have installed the app and logged in:

1. Press **Planning** in the menu bar at the bottom of the screen to go to the Activities menu.
2. Press the **+** symbol and then the top Default symbol to create a new activity.
3. Add a description under **Activity** and configure the following settings:
 - Start time and date
 - End time and date
 - Repeat (optional)
 - Background colour (optional)
 - Add voice/sound (optional)
 - Add photo (optional)
4. Press **Save** to store the activity.
Your message will be sent to the DayClock within 1 minute and will be shown to the user on the date and time you selected (figure 17).

**Tip**

Drag an activity to the left to delete it.

6.2 Checking the display

You can view the screen of the DayClock on your smartphone. This means, for example, you can check whether the DayClock is connected to WiFi:

1. Press **Today** in the menu bar at the bottom of the screen.
2. Press **Show**. You will now see the current screen of the DayClock.

6.3 Opening the DayClock settings menu via the app

You can also use the app to open the settings menu of your DayClock:

**Tip**

This option is only useful if you are near the DayClock. The screen for the DayClock settings menu cannot be viewed remotely.

1. Press **More** in the menu bar at the bottom of the app.
Next: **Press Remote**.
 2. Press **Settings** and then press **Settings** again.
The Settings menu on your DayClock will now be opened, and you will have the opportunity to change the settings. See chapter 6 for more information about the settings menu.
 3. Press ◀ (DayClock) or **Clock** (app) to close the settings menu.
-

**Tip**

Visit www.the-dayclock.com/the-functionalities-of-the-dayclocks-app/ for comprehensive instructions and more app functions.

7 Guarantee

1. DayClocks adheres to all legal guarantee requirements.
2. The customer can only claim a guarantee from DayClocks if the product has been bought from DayClocks or an authorized reseller of DayClocks.
3. The guarantee period commences on the date of purchase.
4. DayClocks does not grant any guarantee in the case of improper use, external calamities in the widest sense of the word and when consumer electronics have been used for professional purposes and/or defects resulting from dismantling.
5. Guarantee will be excluded if during the inspection it is established that the defect was caused by the illegal or incorrect installation of software.
6. Guarantee will be excluded if during the inspection it is established that an attempt has been made to repair the product by third parties, except for a provisional and essential measure, the necessity of which will be at the discretion of DayClocks.
7. If the type or serial number of the product has been removed or changed, the guarantee claim will be cancelled.

8 Disclaimer

The supplier cannot be held liable for property damage or personal injury caused by incorrect actions or not observing the safety regulations. In such cases the guarantee will be void.

DayClocks Services

Singel 12C

7411 HV Deventer

www.the-dayclock.com

info@dayclocks.eu



DayClocks